

A single pane of glass for complete Endpoint Management

Today's challenge

The way businesses operate has been redefined by the rapid rise in the number and diversity of endpoints used in enterprises. With devices varying in form and function, more and more enterprises these days are looking for a unified endpoint management (UEM) model that will provide a single software platform for controlling a wide range of enterprise devices, including servers, desktops, laptops, smartphones, and tablets.

The Solution

Desktop Central is a UEM solution that helps manage servers, desktops, and mobile devices all from a single console. It automates the complete desktop and mobile device management life cycle from start to finish to help businesses cut their IT infrastructure costs, achieve operational efficiency, improve productivity, and combat network vulnerabilities.

Use Desktop Central to

- ◆ Automate regular desktop management activities.
- ◆ Standardize OS and application configurations across your network.
- ◆ Secure desktops from a wide range of threats.
- ◆ Troubleshoot day-to-day problems.
- ◆ Audit your IT assets.

Highlights

Supported operating systems



Linux



Mac OS



Chrome OS



Windows



iOS



Android



Windows Phone

Recognized by

FORRESTER





Over **15 years**
of experience in
empowering enterprises
with endpoint management.



Trusted by over
12,000
IT professionals across
the globe.



Currently managing
more than
4,800,000
endpoints.



Support for
16
languages.



Used across
185
countries.

Free management for up to **50 endpoints***

Patch Management

- ◆ Automate patching for over 1000 Windows, Mac, Linux, and third-party apps.
- ◆ Proactively detect and deploy missing patches.
- ◆ Test and approve patches before deployment to mitigate security risks.
- ◆ Deploy critical zero-day patches.
- ◆ Disable auto-updates and decline patches as needed.

Asset Management

- ◆ Track all hardware and software in your network live.
- ◆ Ensure software license compliance.
- ◆ Block executables and uninstall prohibited software.
- ◆ Analyze software usage statistics and reduce costs associated with unused software using software metering.
- ◆ Receive notifications for specific events such as detection of new software, non-compliance due to under-licensing, and prohibited software.
- ◆ Gain over 20 pre-defined reports for hardware, software, inventory, and license compliance.

Software Deployment

- ◆ Install or uninstall MSI and EXE-based applications.
- ◆ Schedule software deployments and perform pre and post-deployment activities.
- ◆ Allow users to install software themselves using the self-service portal.
- ◆ Utilize over 1,300 predefined templates to deploy applications.
- ◆ Create a repository of packages and reuse them any number of times to install or uninstall software.
- ◆ Install software as a specific user using the Run As option.

Mobile Device Management

- ◆ Automate bulk enrollment and authentication of BYOD and corporate devices.
- ◆ Control OS updates and troubleshoot remote mobile devices.
- ◆ Gain complete visibility into your organization's mobile assets through predefined and customizable reports.

Mobile Application Management

- ◆ Create your own enterprise app repository containing only IT-approved in-house and commercial apps.
- ◆ Silently install, update, and remove corporate apps from devices while also managing app licenses and preconfiguring app permissions.
- ◆ Ensure devices run only trusted corporate apps, blacklist malicious/vulnerable apps, and prevent users from uninstalling corporate apps.

System tools

- ◆ Monitor and analyze remotely managed systems by viewing the task details and processes that are running on them.
- ◆ Remotely boot up a machine instantly using Wake-on-LAN, or schedule boot-ups.
- ◆ Publish announcements company-wide or just to technicians.
- ◆ Schedule disk defragmentation, check disks, and disk cleanup for local or remote workstations.

Configurations

- ◆ Standardize desktop, computer, application, and security settings with baseline configurations for your entire organization.
- ◆ Use over 40 configurations for users and computers, or create templates for frequently used configurations.
- ◆ Choose from over 180 scripts in the script repository.
- ◆ Restrict and control the usage of USB devices like printers, CD drives, portable devices, bluetooth devices, modems, and other peripherals in the network, both at the user and computer level.
- ◆ Go green with effective power management by applying power schemes, shutting down inactive computers, and viewing system uptime reports.
- ◆ Configure browser, firewall, and security policies; achieve access control for files, folders, and the registry using permissions management.
- ◆ Set alerts for password expiration and low system drive space.

Reports

- ◆ Utilize over 150 out-of-the-box Active Directory reports on users, computers, groups, OUs, and domains.
- ◆ Lower utility bills with effective power management, and view system uptime reports.
- ◆ Obtain up-to-date user logon details with user logon reports.
- ◆ View reports on patches, configurations, and events for auditing.

Mobile Security Management

- ◆ Configure and enforce corporate security policies affecting Wi-Fi, VPN, email, and more.
- ◆ Prevent unauthorized access to corporate email, and securely distribute, save, and view content.
- ◆ Enforce device-level encryption; isolate personal and corporate workspaces on BYOD devices; and locate, lock, and wipe misplaced devices.

Remote control

- ◆ Leverage secure remote control to meet various compliance regulations, including HIPAA and PCI DSS.
- ◆ Troubleshoot remote desktops seamlessly with collaboration between multiple users.
- ◆ Integrated video, call, chat; and options for transferring files between machines.
- ◆ Record entire remote control sessions for auditing purposes.
- ◆ Lock end users' keyboards and mice, and black-out their screens to ensure confidentiality during remote sessions.
- ◆ Take advantage of 128-bit AES encryption protocols during remote control operations.

OS deployment

- ◆ Automatically capture the image of a computer, whether it's live or shut down, using intelligent online and offline imaging techniques.
- ◆ Store these images in a centralized repository and perform OS deployment on the go.
- ◆ Customize captured images by using deployment templates for different roles and departments within your organization.
- ◆ Perform hassle-free deployment across different types of hardware.
- ◆ Execute post-deployment activities like installing applications, configuring computer settings, and more.

Pricing

UEM Edition

Pricing starts at **\$1095/year** for **50 endpoints**.

Enterprise Edition (for WAN)

Pricing starts at **\$945/year** for **50 computers**.

Professional Edition (for LAN)

Pricing starts at **\$795/year** for **50 computers**.

Mobile device management add-on

Pricing starts at **\$495/year** for **50 mobile devices**.

Free Edition

Complete management of up to **25 computers** and **25 mobile devices**.

* 25 computers and 25 mobile devices

ManageEngine was named a 2018 Gartner Peer Insights Customers' Choice for Client Management Tools. The Gartner Peer Insights Customers' Choice logo is a trademark and service mark of Gartner, Inc., and/or its affiliates, and is used herein with permission. All rights reserved. Gartner Peer Insights Customers' Choice distinctions are determined by the subjective opinions of individual end-user customers based on their own experiences, the number of published reviews on Gartner Peer Insights and overall ratings for a given vendor in the market, as further described here, and are not intended in any way to represent the views of Gartner or its affiliates.